Safe and Well Linking Fundamentals
SWLFUND: September 2013
Fact Sheet: September 2013

Description	Safe and Well Linking Fundamentals is a basic level, web-based course. The course provides an introduction to the tasks and responsibilities of Safe and Well Linking workers at a local response and a larger disaster relief operation.
	Safe and Well Linking workers help people within the disaster area notify their loved ones to inform them they are safe, help reconnect people separated by the disaster, and search for missing people within the disaster area who have serious health or mental health conditions. Participants are required to take an assessment upon completion of the course *and score at least an 80% to receive a certificate.*
	Note: Safe and Well Linking Fundamentals replaces the *Safe and Well Linking Overview* course (DIS000092).
Purpose	The purpose of this course is to prepare participants to perform the Safe and Well Linking tasks in support of local disaster incidents such as single or multi-family house fires and during larger disaster relief operations.
Learning Objectives	Upon completion of this course, participants will be able to: • Describe the common tasks that Safe and Well Linking workers perform. • Explain how to use the Safe and Well website. • Explain how to handle Safe and Well Linking telephone inquiries. • Explain how to resolve General Welfare Inquiries, Emergency Welfare Inquiries and Family Reunification Requests. • Describe Red Cross rules regarding client privacy and worker etiquette. • Describe how Safe and Well Linking works with other Red Cross activities and outside partners.
Audience	Individuals and organizations interested in assisting with Safe and Well Linking during a disaster response.
Prerequisites	*Disaster Services: An Overview*
Length	This course is self-paced and the completion time may differ among participants. It should take approximately 45 minutes to complete.
Scheduling	*Safe and Well Linking Fundamentals* is available 24/7 in the American Red Cross Learning Center (LMS). The learner self enrolls in the course at https://classes.redcross.org.

Materials and Equipment	• Computer • Internet connection (broadband) • LMS user ID and password • Adobe Flash Player 10 (http://get.adobe.com/flashplayer/) • Adobe Reader (http://get.adobe.com/reader) This course is designed to work on most flash and HTML5-enabled devices and browsers. Playback will be improved with higher-speed connections.
Additional Information	Technical problems with this course should be reported to the IT Service Desk for assistance. Questions or comments concerning this course should be emailed to: DisasterTraining@redcross.org.